

Rajiv Gandhi University of Health Sciences, Karnataka
IV Year B.Sc. Nursing Degree Examination – 11-Oct-2023

Time: Three Hours

Max. Marks: 75 Marks

MANAGEMENT OF NURSING SERVICES AND EDUCATION
(RS-2, RS-3, RS-4 & RS-5)

Q.P. CODE: 1774

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary. Answer All Questions

ESSAYS TYPE

2 x 10 = 20 Marks

1. a) Define budget
b) List the principles of budgeting
c) Discuss the steps of prepare the budget estimate for 50 bedded hospital
2. a) Define performance appraisal
b) List the tools used for performance appraisal
c) prepare a model performance appraisal to evaluate the staff nurses

SHORT ESSAYS Type

7 x 5 = 35 Marks

3. Methods of patient assignment.
4. Explain the points to be kept in mind while maintaining records and reports.
5. Explain the types of audit.
6. Describe the process of inventory control.
7. Describe the stages of group dynamics.
8. Describe the process of skill training.
9. Describe the planning process in curriculum.

SHORT ANSWERS

10 x 2 = 20 Marks

10. Define superannuation.
11. Centralizations Vs Decentralization.
12. List the types of policies.
13. Define cost effectiveness.
14. Define pedagogy.
15. Define legislation.
16. Define non-maleficence.
17. State the importance of patient's bill or right.
18. Difference between administration and management.
19. Define self scheduling.

Rajiv Gandhi University of Health Sciences, Karnataka

IV Year B.Sc. Nursing Degree Examination – 08-Jun-2022

Time: Three Hours

Max. Marks: 75 Marks

MANAGEMENT OF NURSING SERVICES AND EDUCATION

(RS-2, RS-3 & RS-4)

Q.P. CODE: 1774

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary. Answer All Questions

ESSAYS TYPE

2 x 10 = 20 Marks

1. a) Define Recruitment.
b) Discuss the methods of recruitment.
2. a) Define supervision.
b) Explain the techniques of supervision in nursing practice with suitable examples.

SHORT ESSAYS Type

7 x 5 = 35 Marks

3. Define Management and discuss the concept of 'Management as a Process'.
4. Explain the points to be kept in mind while maintaining Records and Reports.
5. Enumerate the inventory control methods used in nursing.
6. Explain the importance of group dynamics.
7. Explain the factors affecting in-service education program.
8. Discuss the role of regulatory bodies in nursing educational institution.
9. Discuss the process of students selection in nursing educational institutions.

SHORT ANSWERS

10 x 2 = 20 Marks

10. Expand on PERT.
11. Define evaluation.
12. Define progressive patient care.
13. List any 4 qualities of interviewer.
14. Define in-service education.
15. Define workshop.
16. State any four functions of International Council of Nurses.
17. List the code of ethics.
18. Define Licensure.
19. List the Nurse Practitioner courses existing in India.

Rajiv Gandhi University of Health Sciences, Karnataka

IV Year B.Sc. Nursing Degree Examination - 2021

Time: Three Hours

Max. Marks: 75 Marks

MANAGEMENT OF NURSING SERVICES AND EDUCATION

(RS-2, RS-3 & RS-4)

Q.P. CODE: 1774

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary. Answer All Questions

ESSAYS TYPE

2 x 10 = 20 Marks

1. a) Define Material Management. ✓
b) Explain the process of material management.
2. a) Define performance appraisal.
b) List the tools used for performance appraisal.
c) Prepare a model performance appraisal to evaluate nursing staff ✓

SHORT ESSAYS Type

7 x 5 = 35 Marks

3. Describe Henri Fayol's Principles of Management.
4. Explain the methods of patient assignment.
5. Explain the Donabedian's model of quality assurance.
6. Enumerate the techniques of communication.
7. Explain the steps involved in planning in-service education program.
8. Explain the role of Principal in Faculty appointment and promotion.
9. List the records and reports maintained in college of nursing.

SHORT ANSWERS

10 x 2 = 20 Marks

10. Define zero based budget.
11. List four strategies to promote staff welfare.
12. Mention four purposes of supervision.
13. List the causes of Indiscipline in Nursing services.
14. Define Pedagogy.
15. Define on the job training.
16. Define fidelity.
17. List any four purposes of standards.
18. Mention the types of law.
19. List the purposes of journal club.

Rajiv Gandhi University of Health Sciences, Karnataka

IV Year B.Sc. Nursing Degree Examination – APRIL-2019

Time: Three Hours

Max. Marks: 75 Marks

MANAGEMENT OF NURSING SERVICES AND EDUCATION (RS-2)

Q.P. CODE: 1774

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

ESSAYS TYPE (Any Two)

2 x 10 = 20 Marks

1. a) Define leadership.
b) List the types of leadership.
c) Critically analyze the pros and cons of different leadership styles. (2+2+6)
2. Explain the role of a nurse manager in procurement of materials and inventory control.
3. a) Define planning.
b) Describe the important steps in planning. (2+8)

SHORT ESSAYS Type (Any Seven)

7 x 5 = 35 Marks

4. Explain group dynamics.
5. Explain the purposes and characteristics of maintaining records and reports.
6. Describe functions of management.
7. Describe the principles of budgeting.
8. Explain steps in planning for an in-service education program for nurses.
9. Describe the physical facilities required for a college of nursing.
10. Describe the constitution and functions of State Nursing Councils.
11. Explain the process of recruitment.
12. Describe the methods of patient assignment.

SHORT ANSWERS

10 x 2 = 20 Marks

13. Define retrospective audit.
14. Expand PERT.
15. Define collective bargaining.
16. Define accreditation.
17. List any four legal issues in nursing.
18. State any four principles of adult learning.
19. List any four barriers to communication.
20. List purposes of nursing rounds.
21. Define procurement.
22. Define span of control.

Rajiv Gandhi University of Health Sciences, Karnataka

IV Year B.Sc. Nursing Degree Examination – APRIL 2018

Time: Three Hours

Max. Marks: 75 Marks

MANAGEMENT OF NURSING SERVICES AND EDUCATION (RS-2)

Q.P. CODE: 1774

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

ESSAYS TYPE (Any Two)

2 x 10 = 20 Marks

1. Define administration. Enlist the elements of administration and explain the role of a nurse administrator.
2. Enlist the principles of organization. Describe organization as a process.
3. Define hospital. Explain in detail classification of hospitals.

SHORT ESSAYS Type (Any Seven)

7 x 5 = 35 Marks

4. Why co-ordination is important in an organization?
5. What are the main functions of a health team?
6. What is the role of nurse in public relations?
7. Explain performance appraisal.
8. Explain the process of recruitment.
9. Enumerate the current trends and issues in nursing.
10. Describe collective bargaining.
11. What are the importance of records and reports?
12. How do you organize in-service education?

SHORT ANSWERS

10 x 2 = 20 Marks

13. Define MBO.
14. Define staffing.
15. Define control.
16. Define job analysis.
17. Write four advantages of rating scale.
18. List two merits of delegation.
19. What is capital budget?
20. Define audit.
21. List four merits of promotion.
22. Define interview.

Rajiv Gandhi University of Health Sciences, Karnataka

IV Year B.Sc. Nursing Degree Examination – April 2017

Time: Three Hours

Max. Marks: 75 Marks

MANAGEMENT OF NURSING SERVICES AND EDUCATION (RS-2)

Q.P. CODE: 1774

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

ESSAYS TYPE (Any Two)

2 x 10 = 20 Marks

1. a) Define nursing management.
b) List the theories of nursing management.
c) Explain any two theories in detail.
2. a) Define profession.
b) Explain the criterias of nursing profession.
3. a) Define Quality Control.
b) Describe Quality Assurance model.

SHORT ESSAYS Type (Any Seven)

7 x 5 = 35 Marks

4. Enumerate the tools and techniques of supervision.
5. Describe the Current trends and issues in nursing.
6. Describe about Human relations.
7. Describe the principles of material management.
8. Enumerate records and reports maintained in college of nursing.
9. Describe the principles of adult learning.
10. Expand and describe about PERT.
11. Role of nurse as a manager
12. Explain the philosophy and norms of staffing.

SHORT ANSWERS

10 x 2 = 20 Marks

13. Types of hospitals
14. Laissez faire leader
15. Define Zero base budget.
16. What is In service education?
17. Define Procurement.
18. Define Misconduct.
19. Define Case method.
20. Define Autonomy.
21. What is Affiliation?
22. What is Counseling?

Rajiv Gandhi University of Health Sciences, Karnataka

IV Year B.Sc. Nursing Degree Examination – SEPT/OCT-2017

Time: Three Hours

Max. Marks: 75 Marks

MANAGEMENT OF NURSING SERVICES AND EDUCATION (RS-2)

Q.P. CODE: 1774

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

ESSAYS TYPE (Any Two)

2 x 10 = 20 Marks

1. a) Define supervision.
b) State the principles of supervision.
c) Explain the techniques you would use as a Nursing superintendent to supervise the staff nurses.
2. Define budget. Explain the role of an administrator in budgeting process.
3. Explain INC standards for nursing practice

SHORT ESSAYS Type (Any Seven)

7 x 5 = 35 Marks

4. How will you guide and counsel the nursing student on admission to the nursing course?
5. Why curriculum planning, implementation and evaluation are important?
6. Explain the legal aspects in nursing.
7. Why continuing education is required for the staff nurses working in the Intensive Care Units?
8. Explain job description of Head Nurse.
9. How will you plan in-service education program for the nursing personnel?
10. As a HR Manager, plan the staff welfare services.
11. Write the objectives of planning.
12. Explain directing process.

SHORT ANSWERS

10 x 2 = 20 Marks

13. What is Gantt chart?
14. What is the meaning of cost benefit analysis?
15. Write the purposes of nursing rounds.
16. List the concepts of organizational behaviour.
17. Define inventory.
18. List the advantages of budget.
19. What is Consumer Protection Act?
20. Enumerate the career opportunities for a professional nurse.
21. List any four nursing journals.
22. Types of Hospital

Rajiv Gandhi University of Health Sciences, Karnataka

IV Year B.Sc. Nursing Degree Examination – MAY 2016

Time: Three Hours

Max. Marks: 75 Marks

MANAGEMENT OF NURSING SERVICES AND EDUCATION (RS-2)

Q.P. CODE: 1774

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

ESSAYS TYPE (Any Two)

2 x 10 = 20 Marks

1. a) Define material management.
b) Explain the elements of material management.
2. a) Define communication.
b) Explain the communication process.
c) What are the barriers of communication?
3. Define job description.
Describe the job description of a nursing superintendent Grade-I working in 1000 bedded multispeciality hospital

SHORT ESSAYS Type (Any Seven)

7 x 5 = 35 Marks

4. Enumerate the Qualities of a professional nurse.
5. Describe about Nursing assignments.
6. Explain about Quality assurance model.
7. Describe the Principles of supervision.
8. Enumerate the classification of hospitals.
9. Describe about In-service education for staff nurses.
10. Enumerate various Career opportunities for nurses.
11. Explain the management of disciplinary problems.
12. Differentiate between Guidance and counseling.

SHORT ANSWERS

10 x 2 = 20 Marks

13. Define Autocratic leader.
14. What is Fixed budget?
15. Define disaster.
16. What is Interpersonal relationship?
17. Define Negligence.
18. Define Curriculum.
19. What is Collective bargaining?
20. What is Decision making?
21. Types of reports
22. Define Span of control.

Rajiv Gandhi University of Health Sciences, Karnataka

IV Year B.Sc. Nursing Degree Examination – SEPTEMBER 2015

Time: Three Hours

Max. Marks: 75 Marks

MANAGEMENT OF NURSING SERVICES AND EDUCATION (RS-2)

Q.P. CODE: 1774

Your answers should be specific to the questions asked

Draw neat, labeled diagrams wherever necessary.

SHORT ANSWERS TYPE (Any Two)

2 x 10 = 20 Marks

Define management. State the principles of management. Explain the role of nurse as a manager in Intensive Care Units.

Explain in detail the role of Human Resource Manager in recruiting, selecting and retaining the staff nurses of a Multi Speciality Hospital.

Which are the regulatory bodies for the College of Nursing? Explain the physical and clinical facilities for the college of Nursing.

SHORT ESSAYS Type (Any Seven)

7 x 5 = 35 Marks

1. What are the legal aspects in Nursing?
2. Describe communication process.
3. Explain Bench marking.
4. Describe the role of nursing service department in emergency and disaster management.
5. Explain the components of staff development programme.
6. Role of ward manager in orienting the newly recruited staff to NICU
7. Explain the principles of adult learning.
8. Write a note on collective bargaining.
9. Explain the job description of Principal of nursing educational institution.

SHORT ANSWERS

10 x 2 = 20 Marks

1. Define delegation and control.
2. List the objectives of planning.
3. Differentiate between guidance and counselling.
4. List the records maintained in the hospital.
5. Define Accreditation.
6. State the characters of professional nurse.
7. What are the different types of patient care assignment?
8. What is curriculum planning?
9. List nursing organizations for the professional membership
10. List the leadership styles.



IV Year B.Sc. Nursing Degree Examination – April 2014

Time: Three Hours

Max. Marks: 75 Mark

MANAGEMENT OF NURSING SERVICES AND EDUCATION
(RS-2)**Q.P. CODE: 1774**Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary**ESSAYS TYPE (Any Two)****2 x 10 = 20 Mark**

1. Define Management. Discuss material management in hospital set-up.
2. Define Profession. Explain the characteristics of a professional nurse. Describe code of professional conduct.
3. Describe the principles and techniques of supervision in nursing, giving suitable examples from nursing services.

SHORT ESSAYS Type (Any Seven)**7 x 5 = 35 Mark**

4. Principles of adult learning
5. Public relations in context of nursing
6. Leadership styles
7. Malpractice and negligence in nursing
8. Performance appraisal
9. Collective bargaining
10. Job description
11. Quality Assurance Model
12. Program Evaluation Review Technique

SHORT ANSWERS**10 x 2 = 20 Mark**

13. Four Techniques of Supervision
14. Patient classification system
15. Nursing Rounds
16. Interpersonal relationships
17. Affiliation
18. Scope of in service education
19. Philosophy of nursing educational institutions
20. Indian Nursing Council Act
21. Continuing Nursing Education
22. Principles of budgeting

Rajiv Gandhi University of Health Sciences, Karnataka

IV Year B.Sc. Nursing Degree Examination – September 2014

Time: Three Hours

Max. Marks: 75 Marks

MANAGEMENT OF NURSING SERVICES AND EDUCATION (RS-2)

Q.P. CODE: 1774

Your answers should be specific to the questions asked

Draw neat, labeled diagrams wherever necessary

ESSAYS TYPE (Any Two)

2 x 10 = 20 Marks

1. List the principles of management and explain the role of nurse as a manager. ✓
2. Explain the role of a Principal in curriculum planning for a college of nursing which conducts B. Sc nursing programme.
3. Discuss the techniques of good leadership.

SHORT ESSAYS Type (Any Seven)

7 x 5 = 35 Marks

4. Principles of adult learning ✓
5. Criteria of a profession
6. Consumer protection act
7. Nurse-patient relationship
8. PERT
9. Staff welfare
10. Patient care unit
11. Nursing audit
12. Waste management

SHORT ANSWERS

10 x 2 = 20 Marks

13. Master-plan
14. Define budget. ✓
15. ABC analysis ✓
16. Critical incidents
17. Policies
18. Channels of communication
19. Define accreditation.
20. Committees in the college
21. Malpractice
22. Career opportunities for a nurse

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Rajiv Gandhi University of Health Sciences, Karnataka

IV Year B.Sc. Nursing Degree Examination – Sep 2012

Time: Three Hours

Max. Marks: 75 Marks

MANAGEMENT OF NURSING SERVICES AND EDUCATION (RS-2)

Q.P. CODE: 1774

Your answers should be specific to the questions asked
Draw neat labeled diagrams wherever necessary

ESSAYS TYPE (Any Two)

2 x 10 = 20 Marks

1. a) Define quality assurance
b) Discuss methods adopted to maintain quality in a hospital
2. Discuss the tools and technique used in supervision
3. Explain theories of management

SHORT ESSAYS Type (Any Seven)

7 x 5 = 35 Marks

4. Role of nurse manager in maintenance of supplies and equipments in wards
5. Current trends and issues in nursing
6. Emergency and disaster management
7. Philosophy and norms of staffing
8. Concepts principles and types of budget
9. Staff development
10. Performance appraisal 2
11. Guidance and counseling
12. Leadership styles

SHORT ANSWERS

10 x 2 = 20 Marks

13. Inventory
14. PERT
15. Records in a school of nursing
16. Consumer protection act
17. INC code of ethics
18. Characteristics of a professional nurse
19. Malpractice
20. Supervision
21. Collective bargaining
22. Cost benefit analysis
